10.0 HARD DISK DRIVES (KAYPRO 10)

10.1 INTRODUCTION

Kaypro Corporation uses hard disk drives from a number on different manufacturers. As with the diskette drives, all models of hard disk drives are functionally interchangeable.

No adjustments are meant to be made by dealers (or are made by Kaypro technicians, for that matter) on these hard drives. And, since recovering information from a hard disk which has "crashed" requires a clean room, no directions for performing such an operation are included in this manual. Be aware that true head crashes are very rare occurrences, however---most hard disk problems can be corrected without the need to replace the drive itself. (See the symptom-fix guide.) We cannot stress strongly enough that dealers instruct their customers to ALWAYS back up their data while working on a hard disk. In many cases NOTHING can be done about the loss of data in a hard-drive failure.