KAYPRO 2 AND 4 SYMPTOM—FIX GUIDE (CONTINUED)

CONDITION	POSSIBLE CAUSE	RECOMMENDED ACTION
Drive will not step through all tracks on diskette	Drive connectors loose	Check all connectors on rear of drive, esp. P12 (Tandon drives)
	Defective mainboard	Replace mainboard
	Defective drive	Replace diskette drive
	Defective data cable	Replace data cable
Errors on either drive during COPY	Defective diskette	Change the diskette (if problem is on drive B, insert another blank diskette; if on drive A, try to copy from a new master)
	Defective disk drive	Replace diskette drive
	Defective mainboard	Replace mainboard
No output to parallel printer	No power to printer	Check that printer is plugged in, and selected
	Poor cable connection	Check all cable connections from computer to printer
	Printer is assigned as serial by STAT	Use STAT to assign printer device as parallel, type: STAT LST:=LPT:
	Defective mainboard	Replace mainboard
No output to serial printer	No power to printer	Check that printer is plugged in and selected
	Poor cable connection	Check all cable connections from computer to printer; also check serial port connector pins for contamination
	Printer is assigned as parallel by STAT	Use STAT to assign printer device to serial; type: STAT LST:=TTY: