KAYPRO 10 SYMPTOM—FIX GUIDE (CONT'D)

CONDITION	POSSIBLE CAUSES	RECOMMENDED ACTION
No graphics on video	Damaged system image	Run PUTSYS and PUTOVL
	Defective mainboard	Replace mainboard
	Defective CRT	Replace CRT assembly
No video; drives running	Poor cable connection	Check all cable connections, (esp. to/from video harness plug)
	Defective mainboard	Replace mainboard
	Defective CRT	Replace CRT assembly
	Elston CRT: fuse blown	Check continuity of pico-fuse on Elston video board (just above power connector) If open, replace
Hard drive boots, but no cursor on video	Defective system image	Run PUTSYS and PUTOVL from the diskette drive, push RESET
	Defective mainboard	Replace mainboard
Diskette drive boots, but no cursor on video	Defective system image on diskette	Run GENFLPY on the diskette; push RESET
	Defective mainboard	Replace mainboard
	Defective drive	Replace diskette drive
Diskette drive won't boot; or BDOS error on diskette drive	Diskette not centered	Remove diskette, center diskette in its jacket; try again
	No system image on diskette	Run GENFLPY on the diskette; push RESET
	Defective diskette	Try a known good diskette with a known good system image