KAYPRO 10 SYMPTOM—FIX GUIDE (CONT'D)

CONDITION	POSSIBLE CAUSE	RECOMMENDED ACTION
Hard drive will not boot; or boots with "System Status 02" ("Read Fault") message	Machine not upgraded	Verify installation of eprom number 81-302-x (at the factory), or kit 81-303; install if needed
	Poor cable connection	Check all cable connections
	Incorrect cable orientation	Verify that all cables are oriented properly
	System image degraded	Boot on a disk in the diskette drive; then log onto hard drive. Run FINDBAD (or CHECK on cylinders 0 and 1) if no errors are found, run PUTSYS and PUTOVL
	Defective controller board	Replace controller board
	Degraded format on hard disk	Boot on a disk in the diskette drive; run FORMAT on entire hard drive; then run PUTSYS and PUTOVL
	Defective mainboard	Replace mainboard
	Defective hard drive	Replace hard drive
	Defective power supply	Replace power supply

Except in the case of an obvious head crash or brake assembly failure, ALWAYS suspect other modules first when a defect appears to be within the hard drive.

No output to parallel printer	No power to printer	Check that printer is plugged in, and selected
	Poor cable connection	Check all cable connections from computer to printer
	Printer is assigned as serial by STAT	Use STAT to assign printer device as parallel; type: STAT LST:=LPT:
	Defective mainboard	Replace mainboard